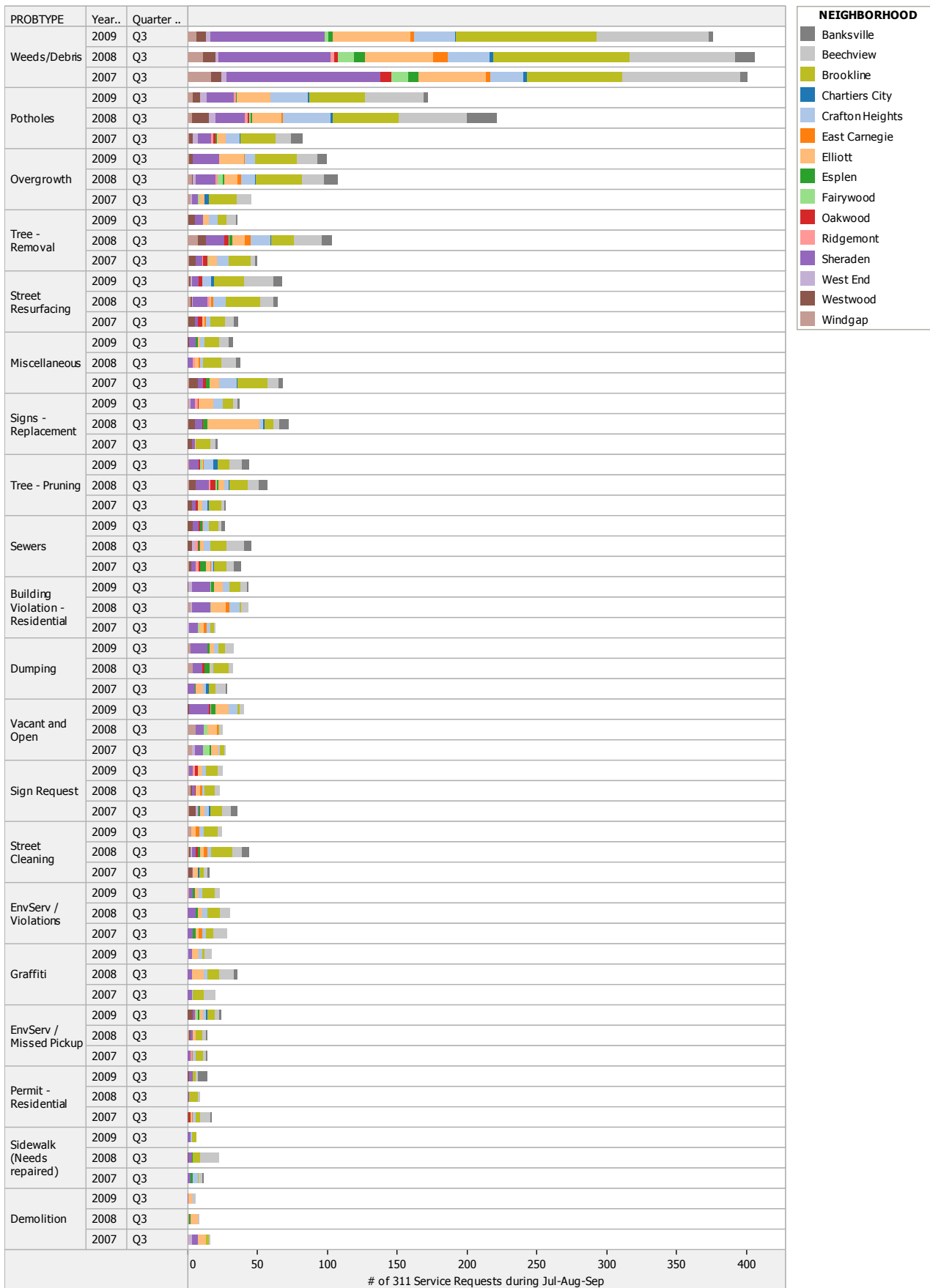


## Zone 6\_Neighborhood\_311\_Service Requests\_'09 to '08 & '07



- NEIGHBORHOOD**
- Banksville
  - Beechview
  - Brookline
  - Chartiers City
  - Crafton Heights
  - East Carnegie
  - Elliott
  - Esplen
  - Fairywood
  - Oakwood
  - Ridgemont
  - Sheraden
  - West End
  - Westwood
  - Windgap

These neighborhoods in Police Zone 6 initiated 1,142 Service Requests to 311 during Jul-Aug-Sep 2009 compared with 1,397 Service Requests to 311 during Q3 '08 for these Top 20 problem type categories. That is an overall activity reduction of 18%.