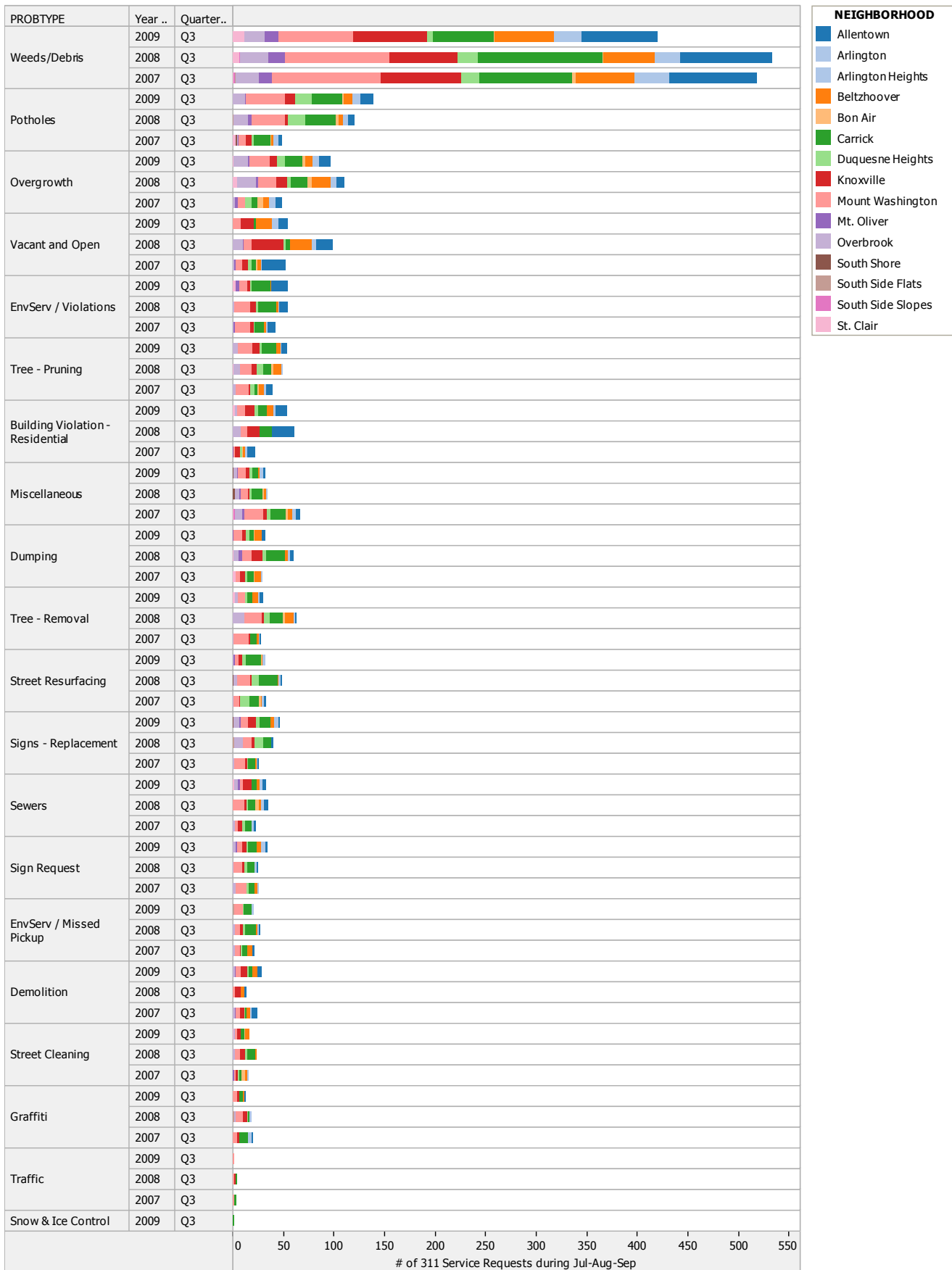


Zone 3_Neighborhood_311_Service Requests_'09 to '08 & '07



- NEIGHBORHOOD**
- Allentown
 - Arlington
 - Arlington Heights
 - Beltzhoover
 - Bon Air
 - Carrick
 - Duquesne Heights
 - Knoxville
 - Mount Washington
 - Mt. Oliver
 - Overbrook
 - South Shore
 - South Side Flats
 - South Side Slopes
 - St. Clair

These neighborhoods in Police Zone 3 initiated 1,189 Service Requests to 311 during Jul-Aug-Sep 2009 compared with 1,418 Service Requests to 311 during Q3 '08 for these Top 20 problem type categories. That is an overall activity reduction of 16%.