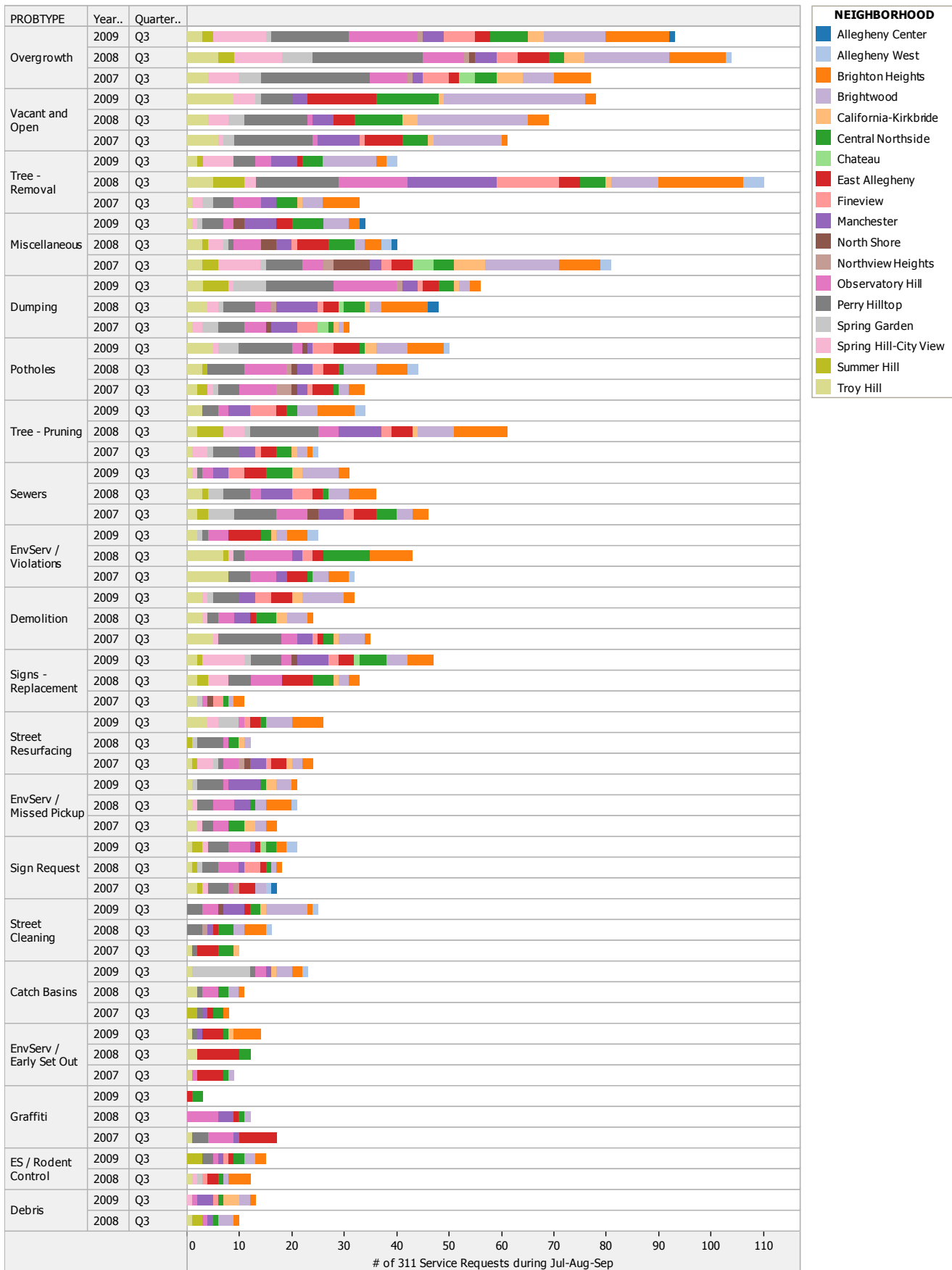


Zone 1_Neighborhood_311_Service Requests_'09 to '08 & '07



- NEIGHBORHOOD**
- Allegheny Center
 - Allegheny West
 - Brighton Heights
 - Brightwood
 - California-Kirkbride
 - Central Northside
 - Chateau
 - East Allegheny
 - Fineview
 - Manchester
 - North Shore
 - Northview Heights
 - Observatory Hill
 - Perry Hilltop
 - Spring Garden
 - Spring Hill-City View
 - Summer Hill
 - Troy Hill

These neighborhoods in Police Zone 1 initiated 681 Service Requests to 311 during Jul-Aug-Sep 2009 compared with 736 Service Requests to 311 during Q3 '08 for these Top 20 problem type categories. That is an overall activity reduction of 7%.