



Department of City Planning

PittMAPS - Supporting Department Managers with Data Driven Decision Making

	A	B	C	D	E	F	G
1	Performance Indicators	Jan'09	Feb'09	Mar'09	Apr'09	May'09	Jun'09
2	# of Staff Hours spent organizing, designing, writing Comprehensive City Plan	54	134	166	150	91	149
3	Total # development plans reviewed	12	14	13	12	8	10
4	Total # Subdivisions reviewed	5	10	2	7	5	8
5	Development plans reviewed for Planning Commission	9	12	13	11	6	10
6	Development plans reviewed for Historic Review Commission	10	4	5	12	21	18
7	Development plans reviewed for Art Commission	0	2	3	3	4	4
8	Neighborhood planning major initiatives	6	6	6	6	6	6
9	Neighborhood planning smaller initiatives	9	9	9	9	9	9
10	Presentations at neighborhood planning community meetings	50	48	40	41	44	56
11	Attendance at neighborhood planning community meetings	976	919	966	690	961	909
12	# new/recertified permit parking areas processed	0	0	1	1	1	0
13	# permit parking expansions	0	0	0	1	0	0
14	Amount of formula based federal transportation funds programmed	0	0	0	0	0	0
15	# Outside Transportation Studies reviewed	0	0	0	0	0	0
16	Minor Design studies completed	0	0	0	1	0	0
17	Major Environmental studies completed	1	0	0	0	0	0
18	Minor Environmental studies completed	0	0	0	0	0	0
19	Major Transportation studies completed	0	0	0	0	0	0
20	Minor Traffic/parking studies completed	1	0	0	0	0	0
21	# people served at Zoning Counter	1526	1830	1325	463	652	867
22	# phone inquiries	1,215	1,431	1,207	923	917	1,021
23	# occupancy permits processed	1005	584	773	283	233	400
24	# Zoning certificates issued	270	296	445	376	483	471
25	# subdivision requests processed	5	10	2	6	5	8
26	# curb cuts processed	1	2	5	2	1	3
27	# sewer modules approved	0	0	0	0	0	0
28	# Zoning approvals w/o public hearing	0	1	0	1	0	0
29	# cases heard by Zoning Board	22	18	25	16	18	33
30	# zoning text amendments	0	0	0	1	0	1
31	# zoning map amendments	1	0	0	1	0	0
32	# Map Pgh neighborhoods completed	0	0	0	0	1	2
33	Zoning Board fees generated	2,455	6,200	7,275	7,425	9,100	9,210
34	Zoning Counter fees generated	14,772	16,725	25,755	12,232	9,469	30,959



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1	Performance Indicators	Jan'09	Feb'09	Mar'09	Apr'09	May'09	Jun'09
35	Planning Commission fees generated	28,218	8,464	21,053	10,683	10,558	10,628
36	Average response time for zoning approvals when public action is not required or recommended (days)	2		0	0		0
37	Average response time to telephone inquiries (days)	2	3	2.5	2.5	2.25	2
38	Average waiting time at Zoning Counter (minutes)	20	25	15	13	14	15
39	Average time from initial Inquiry to obtaining Occupancy permit						
40	# of Internal Requests for GIS services	32	36	44	20	66	68
41	# of External Requests for GIS services	102	97	119	153	90	147
42	Average # of Staff Hours consumed per GIS service request	5	5	5	4.7	4.85	5.3
43	CDBG - Total amount of federal funds administered	1,130,173.00	886,045.00	859,262.45	573,279.00	894,907.00	1,527,346.19
44	CDBG - # sub-recipient contracts managed and/or monitored w/o URA	283	250	300	322	311	357
45	CDBG - # contracts monitored through City departments / authorities	48	107	120	48	117	119
46	CDBG - # invoices processed	132	69	87	64	95	142
47	CDBG - # Consolidated Plan amendments required by HUD	0	0	0	0	0	1
48	CDBG - Dollar amount of repayments required	0	0	0	0	0	
49	CDBG - # Invoices processed within one week of complete documentation	132	69	87	64	95	142
50	# Injury Incident Reporting Forms completed within 72 hours	0	0	0	0	0	0
51	# Form 50 Automobile Accidents reported to Fleet Management	0	0	0	0	0	0
52	# Safety Training sessions (please provide a topic / description for	0	0	0	0	0	0
53	# Safety Training sessions held in-house	0	0	0	0	0	0
54	# Safety Training sessions held off-site	0	0	0	0	0	0
55	# employees attending safety training sessions	0	0	0	0	0	0



PittMAPS - Supporting Department Managers with Data Driven Decision Making

	A	H	I	J	K	L	M
		Jul'09	Aug'09	Sep'09	Oct'09	Nov'09	Dec'09
1	Performance Indicators						
2	# of Staff Hours spent organizing, designing, writing Comprehensive City Plan	215	255	171			
3	Total # development plans reviewed	15	3	8			
4	Total # Subdivisions reviewed	10	0	15			
5	Development plans reviewed for Planning Commission	0	3	6			
6	Development plans reviewed for Historic Review Commission	11	24	21			
7	Development plans reviewed for Art Commission	5	6	4			
8	Neighborhood planning major initiatives	6	6	6			
9	Neighborhood planning smaller initiatives	9	9	9			
10	Presentations at neighborhood planning community meetings	48	42	38			
11	Attendance at neighborhood planning community meetings	971	662	985			
12	# new/recertified permit parking areas processed	1	0	0			
13	# permit parking expansions	0	0	0			
14	Amount of formula based federal transportation funds programmed	0	0	0			
15	# Outside Transportation Studies reviewed	2	2				
16	Minor Design studies completed	1	1	0			
17	Major Environmental studies completed	0	0	0			
18	Minor Environmental studies completed	0	0	0			
19	Major Transportation studies completed	0	0	0			
20	Minor Traffic/parking studies completed	0	0	0			
21	# people served at Zoning Counter	912	501	850			
22	# phone inquiries	1,015	903	1,013			
23	# occupancy permits processed	425	316	353			
24	# Zoning certificates issued	441	490	403			
25	# subdivision requests processed	10	0	15			
26	# curb cuts processed	7	3	8			
27	# sewer modules approved	0	0	0			
28	# Zoning approvals w/o public hearing	1	0	0			
29	# cases heard by Zoning Board	22	28	19			
30	# zoning text amendments	0	0	0			
31	# zoning map amendments	0	0	0			
32	# Map Pgh neighborhoods completed	0	0	0			
33	Zoning Board fees generated	8,000	9,650	6,550			
34	Zoning Counter fees generated	12,919	15,719	36,376			



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	A	H	I	J	K	L	M
1	Performance Indicators	Jul'09	Aug'09	Sep'09	Oct'09	Nov'09	Dec'09
35	Planning Commission fees generated	13,838	8,612	36,376			
36	Average response time for zoning approvals when public action is not required or recommended (days)	0	0				
37	Average response time to telephone inquiries (days)	2	1.5	2			
38	Average waiting time at Zoning Counter (minutes)	13	12	12			
39	Average time from initial Inquiry to obtaining Occupancy permit						
40	# of Internal Requests for GIS services	87	40	77			
41	# of External Requests for GIS services	132	134	80			
42	Average # of Staff Hours consumed per GIS service request	5.1	4	4.5			
43	CDBG - Total amount of federal funds administered		3,053,960.16	3,027,588.00			
44	CDBG - # sub-recipient contracts managed and/or monitored w/o URA	337	336	372			
45	CDBG - # contracts monitored through City departments / authorities	30	106	50			
46	CDBG - # invoices processed		162	97			
47	CDBG - # Consolidated Plan amendments required by HUD	1	0	0			
48	CDBG - Dollar amount of repayments required		0	0			
49	CDBG - # Invoices processed within one week of complete documentation		162	97			
50	# Injury Incident Reporting Forms completed within 72 hours	0	0	0			
51	# Form 50 Automobile Accidents reported to Fleet Management	0	0	0			
52	# Safety Training sessions (please provide a topic / description for	0	0	0			
53	# Safety Training sessions held in-house	0	0	0			
54	# Safety Training sessions held off-site	0	0	0			
55	# employees attending safety training sessions	0	0	0			