



Emergency Medical Services

PittMAPS - Supporting Department Managers with Data Driven Decision Making

	A	B	C	D	E	N	O
1	Performance Indicator	Jan'09	Feb'09	Mar'09	Apr'09	May '09	Jun '09
2	# EMS calls	4697	4237	4534	4514	4671	4697
3	# Priority 0 calls	1450	1416	1532	1400	1384	1325
4	# Transports	3110	2865	3089	3003	3018	3054
5	# persons trained in Community Education classes	20	50	125	30	60	80
6	% patients in full Cardiac Arrest with Pulse upon delivery to medical facility	2%	2.5	3	2.7	2.8	2.8
7	% of patients with Penetrating Trauma	0.1	0.3	0.3	0.4	0.5	0.4
8	# Technical Incidents	2	1	0	0	1	1
9	# Mutual Aid Calls Received / Given	0	0	0	0	0	0
10	# River Rescue calls	3	4	7	5	13	18
11	# Haz Mat calls	2	1	1	2	0	1
12	Average response time for All Calls	9.2	8.8	8.7	8.7	8.5	8.5
13	Average response time for Priority 0 calls (minutes)	8.4	8	7.9	8.1	7.8	7.9
14	% Priority 0 calls w/response time <9 minutes w/o turnout time	60%	63.2	64.1	61.8	67.9	65
15	% Non-Priority 0 calls w/response time <9 mins w/o turnout time	32.40%	37.2	37.1	39.1	38.4	40.4
16	% Ambulance Front Line & Spare Vehicles available	65	70	65	70	80	68
17	% Rescue Vehicles available	70	70	77	70	90	80
18	% Rescue Boats available	90	100	100	100	90	80
19	% All Other Vehicles available	96	96	96	90	98	90
20	# Injury Incident Reporting Forms completed within 72 hours	5	2	6	7	5	7
21	# Form 50 Automobile Accidents reported to Fleet Management	3	5	4	5	4	7
22	# Remedial Safety Training sessions (please provide a topic / description for ea	7	4	8	12	15	15
23	# employees attending Remedial Safety Training sessions (details in Sheet 2)	41	42	85	139	120	199
24							



Emergency Medical Services

PittMAPS - Supporting Department Managers with Data Driven Decision Making

	A	P	Q	R
1	Performance Indicator	July'09	Aug'09	Sep'09
2	# EMS calls	4604	4784	4731
3	# Priority 0 calls	1338	1420	1353
4	# Transports	3099	3105	3045
5	# persons trained in Community Education classes	140	24	30
6	% patients in full Cardiac Arrest with Pulse upon delivery to medical facility	2.9	3	2.6
7	% of patients with Penetrating Trauma	0.4	0.6	0.5
8	# Technical Incidents	0	0	1
9	# Mutual Aid Calls Received / Given	0	0	0
10	# River Rescue calls	28	11	11
11	# Haz Mat calls	1	0	1
12	Average response time for All Calls	8.4	8.4	8.7
13	Average response time for Priority 0 calls (minutes)	7.6	7.7	7.8
14	% Priority 0 calls w/response time <9 minutes w/o turnout time	68	67	63.8
15	% Non-Priority 0 calls w/response time <9 mins w/o turnout time	41	41	36.6
16	% Ambulance Front Line & Spare Vehicles available	80	75	80
17	% Rescue Vehicles available	100	80	100
18	% Rescue Boats available	100	90	100
19	% All Other Vehicles available	90	90	90
20	# Injury Incident Reporting Forms completed within 72 hours	2	6	6
21	# Form 50 Automobile Accidents reported to Fleet Management	3	4	2
22	# Remedial Safety Training sessions (please provide a topic / description for ea	25	20	23
23	# employees attending Remedial Safety Training sessions (details in Sheet 2)	327	353	268
24				