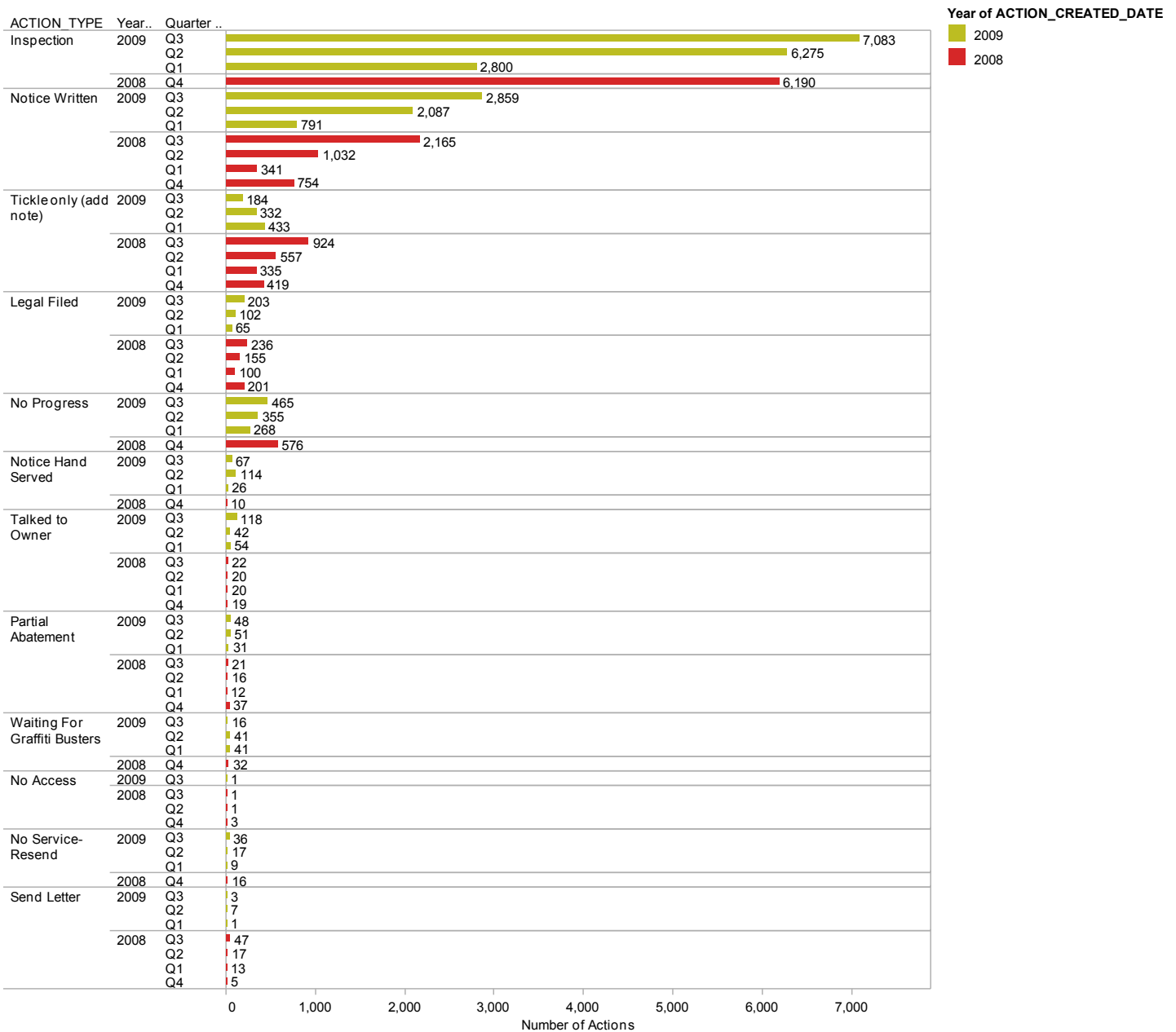


Field Actions of BBI_Code Inspectors



Mayor Ravenstahl AGENDA GOAL: Safe and Clean Neighborhoods - Strengthen neighborhoods

DESCRIPTION: Bureau of Building Inspection (BBI) staff are responsible for ensuring the safety of all public and private structures and property within the City. The numbers displayed indicate the specific actions performed day-to-day by BBI field inspectors as they enforce property and building codes.

ANALYSIS: In October 2008, a mixture of manual and multiple computer systems were changed to track, with greater precision, the actions being taken in each code enforcement case. Code Inspectors were given laptop computers to replace taking "paper work" into the field. Whether it be from greater utilization rates, confidence with new technology, a new mix of inspectors, new technologies, or new management expectations for operational performance, the quarter-to-quarter increases in field actions taken is trending significantly positive. None of the year-to-year quarters can be compared because some new action types were added and others redefined in October.